

Report to	Malmesbury Area Board
Date of Meeting	8 July 2015
Title of Report	Malmesbury Community Issues Update

Purpose of Report

To provide an update about Community Issues and invite members of the Area Board to:

1. Note the progress in dealing with issues.
2. Close 11 issues
3. Consider 2 new issues and decide whether they should be referred to the Community Area Transport Group (CATG).

1. Background

- 1.1. One of the key roles of the area board is to help local people find solutions to things that are complex or non-routine which affect the community as a whole; not simply a few individuals.
- 1.2. The majority of routine problems can be dealt with by the council faster through direct contact and to help local people do this, the section of the area board web page has been updated to allow logging of simple issues direct with a person who can help them e.g. [Lost and stray dogs](#) and [Common road and highway problems](#).
- 1.3. All parish councils should be in regular contact with the Highways Community Coordinator and all highways issues should be discussed with him first.
- 1.4. The online area board community issues system should be used when the parish/town council has been unable to solve the matter through normal channels with Wiltshire council and its partners and/or where an issue is causing widespread concern in the community. Please report it to the Malmesbury area board via the [online community issue form](#).
- 1.5. At the time of writing (22 June 2015), a total of 219 community issues have been received, of which 180 have been closed and 39 are currently in progress.

Background documents used in the preparation of this report	Malmesbury community issues online at: http://portal.wiltshire.gov.uk/area_board/areaboard_issues_search.php?issue_location_in=Malmesbury http://www.wiltshire.gov.uk/council/areaboards.htm
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2. Main Considerations & Officer Recommendations

2.1. Progress of Issues

- 2.1.1. The progress of issues is outlined in Appendix 1. More detailed information is readily available to councillors and members of the public via [the area board website](#)
- 2.1.2. It should be noted that for the last year virtually all issues received from the community have been road safety related, the majority of which have been referred to the Malmesbury CATG. This is adding to the workload of the highways team. Councillors may wish to consider limiting referrals to CATG, or ask CATG to prioritise the issues; or maybe both. Whichever approach is adopted, it is likely that the community will have to wait longer for issues to be considered and resolved.

2.2. Closure of Issues

- 2.2.1. It is recommended that the following 11 issues are closed (emboldened in Appendix 1).
- **Issue 4021 – Request for pavement on A429 from Murcott Lane into Crudwell** to enable a resident to use a lightweight wheelchair to access community meetings at the public house, as road worthy chair is not accessible. Crudwell Parish Council is unable to support this issue at present.
 - **Issues 3892, 3705, 3681, 3679, 3678, 3584, 3572 and 3571 – Road Safety concerns in environs of Oaksey/Culkerton crossroads.** The Coroner's report, gave the cause of death as a "road traffic collision as a result of the driver failing to negotiate a 20 degree bend in the road". Other stated contributory factors included an over-inflated rear tyre and driver alcohol levels two and a half times the legal drink drive limit. As the council are aware that there have been a number of personal injury collisions 4 in the last 3 years at the A429 / C85 crossroad this cluster site will now be investigated by Wiltshire highways as part of its 2015-16 local safety scheme programme.
 - **Issue 3878 – Road safety on High Road Ashton Keynes.** The visibility requirement is not met to permit a Stop sign.
 - **Issue 3754 – Perceived speeding Ashton Road Minety.** The 85th percentile was 53.5mph (on a 60mph limit), while the fatality in 2014 was from natural causes.

2.3. New Issues for consideration; including referral to CATG

- 2.3.1. Two new issues are shown *in italics* in Appendix 1 and are as follows:
- ***Issue 4042 – HGVs demolishing Sherston at Jubilee Triangle, Sherston.*** *This happens when HGVs realise they are not allowed down Noble Street, Tanners Hill and try to turn around the triangle. They then find out that this manoeuvre is virtually impossible and then proceed to either knock the wall*

down (three times previously) or damage the triangle.

- **Issue 4022 – Needs to improve No Entry signs at junction of West Street and Katifer Lane/Glovers Court when coming from The Horsefair. The town council support this request.**

3. Environmental & Community Implications

- 3.1. Addressing community issues contribute to the improvement of community wellbeing in the area, the extent and specifics of which will be dependent upon the individual issue.

4. Financial Implications

- 4.1. There are no specific financial implications related to this report.

5. Legal Implications

- 5.1. There are no specific legal implications related to this report.

6. HR Implications

- 6.1. There are no specific HR implications related to this report.

7. Equality and Inclusion Implications

- 7.1 The opportunity to raise Community Issues enables individuals, voluntary and community groups, town and parish councils an equal opportunity to identify and seek assistance to address problematic issues.

Appendices:	Appendix 1 Update of Malmesbury Area Board Community Issues 22 June 2015.
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No unpublished documents have been relied upon in the preparation of this report.

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